

Severe Weather

There are days when severe weather has the potential to impact bus service. In those circumstances, the Transit General Manager needs accurate information to provide a recommendation to the Mayor on the cancellation of bus service, delay in start of service day, or early end to the service day. When the snowfall is occurring during the day and an early end to the service day is being considered, feedback regarding unpassable streets, delays in service, stuck buses, etc. is available to inform the decision.

When the snowfall occurs overnight, we need to take other measures to determine the feasibility of providing bus service.

1. When heavy (>12 inches) is forecast overnight, the Operations Manager and/or General Operations Supervisors will be inspect bus routes 2 hours prior to the start of the service day.
2. Management staff will use a conference call to share information on conditions and develop a recommendation on service. Arrangements will be made the day before the storm to communicate the time for the conference call, and instructions for participation. The following individuals will participate in the conference call.
 - a. Transit General Manager
 - b. Transit Service Manager
 - c. Operations Manager
 - d. General Operations Supervisor who is on call
 - e. Marketing and Customer Service Manager
 - f. Operations Dispatcher
3. We have access to Outlook from home computers. E-mail will be used to remain in contact from home as appropriate.